

Quick guide on how to return controllers

If you want to return a controller to Störk-Tronic (reclaim, repair or the like), we kindly ask you to proceed as follows:

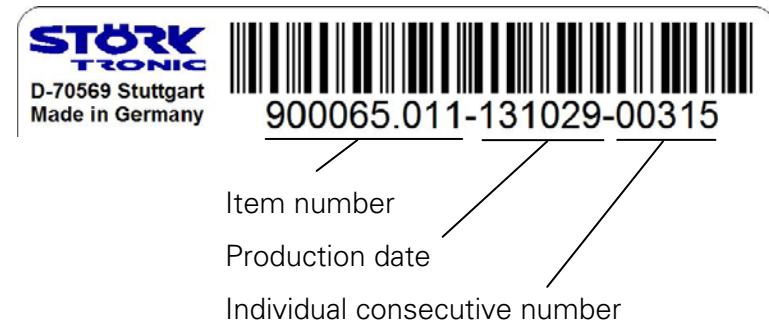
1. If possible, please return the controller in its original packaging. This ensures that the controller will arrive at Störk-Tronic without further damages.
2. Moreover, we kindly ask you to accompany each returned controller with a Störk-Tronic return sheet. You can download the return sheet on our website in the download section under service (www.stoerk-tronic.com/en/service.html-0), scan the flashcode on the back of this flyer or request it at **service@stoerk-tronic.com**.

The return sheet accelerates the repair process and helps our service employees to detect the cause of the return faster.

3. If you have questions about the the returned controller or about the return date, please always contact **service@stoerk-tronic.com**. For any enquiries, please clearly indicate the serial number of the concerned controller. This enables us to find the controller quicker in our system.

Serial number of controllers

The serial numbers of all Störk-Tronic controllers can be found on the backside of each controller.



Example: return sheet

STÖRK TRONIC

Return Sheet

Date: _____

Company: _____

Address: _____

Contact person: _____

E-Mail: _____

Serial number: 900 _____ . _____ - _____ - _____

Description:
